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Sent: 12/17/2025 3:30:49 PM
From: Tony Ringhoffer <tony.ringhoffer@flocksafety.com>
To:
Cc:
Bcc: wmonahan@ci.benicia.ca.us
Importance: Normal
Subject: Flock Safety; New Search Feature VS. Legacy Search

Hi Teams!

As a reminder, New Search should now be your primary search tool. A few agencies are still utilizing Legacy Search, which will be sunseting soon.

If you are unsure which of your users have not yet transitioned, please reach out to me. We can hop on a quick call, and I can help you identify them so your team is fully prepared before the legacy version is retired.

To assist with the transition or address any feedback regarding the new interface, I have provided several resources below. We find that the short (4 min) video is particularly effective for getting users comfortable with the changes.

Lastly, if you are getting negative feedback or perhaps they have not yet used the New Search and may be afraid of "change", I wanted to share some resources for you and your team to use. I highly encourage you to share these with your team.

New Search Tool - main features - [Watchh Video](#). (short 4 min video)

Search with No Mouse - [Watch Video](#)

[Help Article](#) - this is long but **VERY** helpful

Attached is our newest "New Search- Quickstart Guide"

Lastly, here is an .mp4 file on the lookup tool video as well (short 4 min video)



[Lookup Tool - Video Overview \(2\).MP4](#)

Please let me know if you have any questions or need anything whatsoever!

Thank you,

Tony Ringhoffer

Customer Success Manager



[\(470\) 936-9204](tel:(470)936-9204)



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